

CITY OF PATTERSON (CITY) METERING SYSTEM REPLACEMENT PROJECT

Meter Replacement Installation – What To Expect

Pre-Installation

One to two months prior to installation, the City Public Works Department will send letters to customer addresses having their meters replaced.

One to two weeks prior to installation, a post card will be mailed to the physical address of the meter to let you know that the contractor will be in your area to install your replacement meter.

One to two days prior to installation, a door hanger will be placed on the front door to the physical address of the meter to let you know that the contractor will be in your area to install your replacement meter very soon.

Appointments will be scheduled for customers on an as-needed basis. This includes situations where customer meters are inaccessible to the installer.

Please contact <contractor name> at (123) 456-7890 to schedule an appointment.

How You Can Help

Inform family members or tenants know about the upcoming meter installation and provide safe access to the water meter, generally located in your driveway or near the sidewalk, by:
Clearing any obstructions from around the water meter, including trimming plants or bushes;
Unlocking any gates that would block installer access; and securing pets during the installation.

Day of Installation

On the day of installation, the installer will visit your meter box and exchange your current water meter for a new automated meter. The installation takes about 30 minutes to complete, during which the water will be shut off for about 15 minutes. When the work is complete, the installer will leave a door hanger which explains the procedure that took place, communicates any further action(s) needed by the customer if a meter was unable to be exchanged and provides instructions for flushing the water line prior to use.

A new meter box lid may be installed.

Pre and post installation photographs will be taken.

Post-installation

After installation of the AMI meter, you may still see the meter installation vendor or City employees in the area conducting installation quality assurance and performance inspections for the installations performed in your neighborhood.

Once your AMI meter is installed, your water usage will be read and transmitted via a secure radio transmission on an hourly basis instead of the current manual monthly meter reads.

Additional Information

Contacts: [Phone](#), [email information](#)

[Lo Que Se Puede Esperar Con La Actualización Del Medidor](#)